



Ontario Health West

March 6, 2026

Laura Blundell
Executive Director
Niagara Falls Community Health Centre
4790 Victoria Avenue
Niagara Falls, ON L2E 4C2
lblundell@nfchc.ca

DELIVERED ELECTRONICALLY

Dear Laura:

Re: CCA s. 22 Notice and Extension of Multi-Sector Service Accountability Agreement (“Extending Letter”)

The *Connecting Care Act, 2019* (“CCA”) requires Ontario Health (“OH”) to notify a health service provider when OH proposes to enter into, or amend, a service accountability agreement with that health service provider.

OH hereby gives notice and advises Niagara Falls Community Health Centre (the “HSP”) of OH’s proposal to amend each multi-sector service accountability agreement (as described in the CCA) currently in effect between OH and the HSP (each “SAA”).

Subject to the HSP’s acceptance of this Extending Letter, each SAA will be amended with effect on March 31, 2026 as set out below. All other terms and conditions of each SAA will remain in full force and effect.

The terms and conditions in each SAA are amended as follows:

- 1) **Term** – In section 2.1, “March 31, 2026” is deleted and replaced by “March 31, 2027”.
- 2) **Schedules** – The Schedules in effect on March 31, 2026 shall remain in effect until March 31, 2027, or until such other time as may be agreed to in writing by OH and the HSP.

Unless otherwise defined in this letter, all capitalized terms used in this letter have the meanings set out in each SAA.

Please indicate the HSP’s acceptance and agreement to the amendments described in this Extending Letter by signing below and returning one scanned copy of this letter by e-mail no later than the end of business day on March 31, 2026, to: OH-West-Reports@OntarioHealth.ca.

The HSP and OH agree that the Extending Letter may be validly executed electronically, and that their respective electronic signature is the legal equivalent of a manual signature.

Should you have any questions regarding the information provided in this Extending Letter, please contact Mark Brintnell, Vice President, Performance, Accountability and Funding Allocation.

Sincerely,

A handwritten signature in black ink, appearing to read 'M Brintnell', with a stylized flourish at the end.

Mark Brintnell,

Vice President, Performance, Accountability and Funding Allocation, West Region, Ontario Health

c. Terica Larmond, Board Chair, Niagara Falls Community Health Centre

Signature page follows

AGREED TO AND ACCEPTED BY

Niagara Falls Community Health Centre

By:




Laura Blundell, Executive Director

I have authority to bind the health service provider.

3/19/2026

(mm/dd/yyyy)

And By:



Terica Larmond, Board Chair

I have authority to bind the health service provider.

03/19/2026

(mm/dd/yyyy)



Memo

Date:

March 6, 2026

To: CEOs/Executive Directors of Community Health Service Providers (HSPs)

From: Nicole Robinson, Interim Chief Regional Officer, West, Ontario Health

Re: Multi-Sector Service Accountability Agreement (MSAA) extension

Background

The MSAA establishes accountabilities and performance expectations and enables Ontario Health to provide funding for the delivery of health services. The MSAA also lays out the commitment between Ontario Health and community health service providers (HSPs) to work together to achieve provincial priorities, including building a connected and sustainable health care system centred around the needs of clients, their families and their caregivers.

Purpose

This memo provides an update on the planned approach to the MSAA for 2026/27.

MSAA Extension

Ontario Health intends to amend each MSAA for the 2026/27 fiscal year to extend the term of the agreement by one year from April 1, 2026 to March 31, 2027. An MSAA extension letter is attached to this memo. Please ensure the MSAA extension is signed by an authorized decision maker and returned to Ontario Health by March 31, 2026.

Additionally in 2026/27, Ontario Health will be working to review and update the schedules within the MSAA for years beyond 2026/27 to ensure alignment with system goals and priorities. The sector will be further engaged in this work, with more information to follow. Following the 2026 Ontario Budget, any required amendments will be completed at that time.

Thank you for your ongoing engagement. If you have any questions please reach out to Mark Brintnell, Vice President, Performance, Accountability and Funding Allocation.

