



Niagara Falls Community Health Centre

Job title: Family Physician
Work schedule: Full-time, permanent, 37.5 hours/week
Work Location: Niagara Falls Community Health Centre
Starting Salary: \$300,551.94/year

The Niagara Falls Community Health Centre is a collaborative, inter-professional health care team that strives to service our local community with a specialized focus on individuals that have barriers to care. We are a progressive team who value innovation, diversity and inclusion, and passion for upstream healthcare. We believe in work-life balance and are committed to employee's professional growth. We offer a competitive compensation package with healthcare benefits, dental benefits, and participation in the HOOPP pension plan.

Our team is currently seeking a Family Physician with strong clinical skills who is excited by working in a team environment led by an administrative leadership team. Our team includes family physicians, nurse practitioners, registered nurses, counselors, dietitians, outreach workers, occupational therapists, kinesiologists, system navigators, and health promoters. All our team members require a commitment to client-centered service, a strong interest in quality improvement, a desire to work collaboratively and excellent communication skills.

CLINICAL ADVANTAGES:

- Collaborate with onsite supports and services to achieve patient outcomes by being part of a diverse interdisciplinary health team including access to other primary care providers, dietician support, occupational therapy, physical rehabilitation services, counselling, system navigation services, and a dental team.
- Access to a full range of virtual tools and services – NFCHC utilizes Accuro EMR, OCEAN patient messaging, video platforms, Clinical Connect, eConsult, ePrescribe, Hospital Report Manager, AI scribe (TALI AI), and OLIS.
- Opportunities to develop expertise in clinical areas of interest.
- Flexible work environment to have the opportunity to be a leader in the CHC sector through participation in community and provincial priorities.
- Time to devote to clients and their families, thus removing barriers and building trusting relationships.
- Supported as a physician to view health not only as the absence or management of disease as in the medical model, but to view it as a client centred approach that ensures accessible services and empowers individuals, families, and communities.
- Onsite Practice Based Small Group (PBSG) group and Continuing Medical Education days all pre-arranged by the organization with input from clinicians.

ADMINISTRATIVE ADVANTAGES:

- No overhead expenses/ no billing – NFCHC is a fully salaried model that offers consistency and stability.
- Management of personnel handled by Administration.
- Administration is responsible for all organizational, human resources, and clinical operations.
- All office and information technology is handled by Administration.
- NO OHIP billings or billing expenses.

LIFESTYLE ADVANTAGES:

- Flexible work environment – NFCHC supports work-life balance and family commitments.
- Regularly scheduled hours of work with limited after hours.
- Paid vacation (4 weeks to start).
- Paid sick and personal day benefits (10 days).
- Paid continuing education days and continuing education funds.
- Member of HOOPP pension plan.
- Progressive health and dental benefits for all employees and family members.

KEY AREAS OF RESPONSIBILITIES:

- Provides client diagnosis, assessment, planning, implementation, and evaluation in person and virtually in accordance with the College of Physicians and Surgeons of Ontario standards of practice and NFCHC organizational standards.
- Responsible to build and support a team based client roster.
- Delivers care to the full age spectrum of patients and specialized populations that include (but not limited to): trans care, newcomers to Canada, palliative care, victims of human trafficking, etc.
- Practices utilizing a client-centered approach that ensures accessible services and empowers individuals, families, and communities.
- Participates and leads quality assurance practices utilizing evidence-based best practice guidelines.
- Contributes to the development, implementation, and evaluation of medical protocols and directives.
- Participate in team meetings, committee work, and community/provincial driven initiatives as appropriate to support both service delivery and organizational goals.
- Natural leader in an interdisciplinary team and active participant in collaborative care.

QUALIFICATIONS:

Education:

- A medical degree from a recognized university.
- Licensed to practice as per the College of Physicians and Surgeons of Ontario (CPSO).
- Registered and in good standing with the CPSO.
- Current professional liability insurance.

Experience:

- A minimum of 3 years experience practicing in a clinical setting, community setting preferred.
- A minimum of 3 years experience in providing care to socially and medically complex patients
- Demonstrated experience in collaboration and working within an interdisciplinary team.

- Demonstrated experience and highly proficient in Electronic Medical Records and use of virtual care tools (onsite training available).

Skills and Abilities

- Ability to practice utilizing a client-centred approach with a strong understanding of the impact of the social determinants of health on patient care management.
- Excellent time management skills with the demonstrated ability to effectively set priorities and complete required tasks.
- Superior verbal and written communication skills, including ability to effectively communicate with internal team and external partners.
- Ability to be flexible and adaptable to an evolving environment.
- Demonstration of interpersonal skills with the ability to listen effectively and positively collaborate with others and clients.
- Ability to effectively identify problems and collaborate with others towards a solution.
- Proven ability to lead and/or participate in research and quality improvement initiatives.

ADDITIONAL REQUIREMENTS:

- Ability to work other hours as requested by leadership.
- Visiting clients in various community settings.
- Possession of a valid Ontario Drivers' License, access to a reliable vehicle and a Police Reference Check are required.
- Some expectation of dissatisfied clients
- Extended periods of sitting and working at a computer.